

MONTGOMERY COUNTY MEMORIAL HOSPITAL + CLINICS

BOARD MEETING · August 29, 2024

MCMH Conference Center

Zoom option available.

ROLL CALL

Trustees	Kevin Cabbage, Chair	Jill Bergstrom, Vice Chair	James Norris, Treasurer (Zoom)
	Ann Carder, Secretary	Lorin Petersen, Trustee	Jason Poston, Trustee
	Roger Ehmke, Trustee		

Administration	Ron Kloewer, Chief Executive Officer	Mike O’Neal, Chief Operating Officer
	Bryant Blay, Chief Financial Officer	Krystalle Fada, Chief Nursing Officer
	Shauna Bozwell, Chief Clinical Officer	Kylie Bowen, Administrative Services Manager

Staff	Tim Werges, Controller (arrived at 8:21 AM)	
	Gale Bingham, Administrative Director of Human Resources (Zoom)	
	Jamie Hossle, Administrative Director of Revenue Cycle (Zoom)	
	Sherstin Willyerd, Administrative Director of Pharmacy (Zoom)	
	Pete Wemhoff, Administrative Director of Support Services (Zoom)	
	Terry Koppa, Administrative Director of Information Systems (Zoom)	
	Laura Kloewer, Public Relations & Outreach Coordinator	

Medical Staff	Dr. Warren Hayes, Chief of Staff
---------------	----------------------------------

Montgomery County Board of Supervisors	Charla Schmid (Zoom)
--	----------------------

Public Visitors	Jeremy Behrens of Eide Bailey (arrived at 8:25 AM)
-----------------	--

Absent	N/A
--------	-----

CALL TO ORDER

Kevin Cabbage, Board Chair, called the meeting to order at 8:00 AM at Montgomery County Memorial Hospital (MCMH) in the Conference Center. A Zoom option was available for those who wished to attend virtually.

RECOGNITION OF QUORUM

Kevin Cabbage recognized that all trustees were present, with the exception of Ann Carder.

CONSENT AGENDA

The consent agenda was presented for consideration by the Board of Trustees. It consisted of the minutes from the Board of Trustees meeting on July 31, 2024, and the following provider appointments: David Bulley, MD; Kiley Cameron, MD; Sean Feinberg, MD; Jennifer Huckabee, MD;

Kimia Khalatbari Kani, MD; Kelly-Ann Patrice, MD; Anthony Rowe, MD; Jennifer Shaw, MD; Thomas Atteberry, MD; Mark Chouinard, MD; Matthew Maslonka, MD; Marcela Pineda-Molina, MD; Ali Piper, MD; David Seibels, PA-C; Jeffrey Jarrett, MD; Jeremy Pepin, MD; Ben Wiese, MD; and the following inactivations: Mark Kemp, DO; Jessica Leeds, ARNP; Steven McCormack, MD; Uma Nooka, MD. There were no policy updates this month.

A motion by Jill Bergstrom, seconded by Roger Ehmke, to approve the consent agenda as presented was passed unanimously.

VISITOR COMMENTS

There were no visitor comments.

MEDICAL STAFF REPORTS

Dr. Warren Hayes reported that the first reading of the reviewed Medical Staff Bylaws and Rules & Regulations has been approved. He thanked the committee for their work on this project. Dr. Hayes noted that pulmonologist Dr. Bryan Krajicek was reintroduced to the Medical Staff.

Ann Carder arrived at 8:13 AM.

ADMINISTRATIVE REPORTS

Chief Executive Officer – Ron Kloewer

Report printed in the Meeting Book.

Ron Kloewer reported on the overnight stop in Red Oak during RAGBRAI 2024. MCMH hosted two teams at the hospital. All reports indicate that the overnight stop in Red Oak went well.

Ron gave an update on the 457(b) Plan. The plan will be moving to a new advisor Assured Partners with the service providers of John Hancock and QPC. Approximately 18% of the MCMH workforce currently participates in the 457(b) Plan. The transition will provide better service to MCMH employees as well as MCMH plan administrators. It also has lower fees. Other options that can be added in the future include Roth and 457(f) plans. Thank you to Kylie Bowen, Tim Werges and Gale Bingham for their work on the project.

Ron reported that he and two other MCMH staff members toured the new Southwest Iowa Technical Career Hub (SWITCH) facility. The facility is located in the former Nishna Valley School of the East Mills school district. Ron noted that MCMH plans to continue to become more involved with SWITCH and to take more MCMH staff members to tour the facility.

The Grand Opening and ribbon cutting ceremony of the new location of the Stanton Child Resource Center will take place on September 27, 2024.

Lastly, Ron reported that August 26, 2024 was the 35 year anniversary of moving into the current facility.

Chief Operating Officer – Mike O’Neal

Report printed in the Meeting Book.

Mike reported that Don Scarborough, PA signed an agreement to join the MCMH Malvern Medical Clinic.

Mike also welcomed Shauna Bozwell as the new Chief Clinical Officer.

Chief Financial Officer – Bryant Blay

Report printed in the Meeting Book.

Bryant Blay reported that there are two months of financial statements in the Meeting Book (June and July). June statements were held until the audit process was completed. Bryant also noted that the Employee Retention Credit (ERC) program has lifted the moratorium that had been placed on processing claims. MCMH submitted an application in June 2023.

Bryant reported that the retail pharmacy had a really good month in July with the highest revenue to date, with a net bottom line of \$150,000.

Several Medicaid Directed Payment Program (MDPP) payments have been received and are being used to pay off debt incurred last year as part of the revenue enhancement projects. Two of the three loans have been paid off, with approximately \$1.3M remaining on the loan for the retail pharmacy project.

Chief Nurse Officer – Krystalle Fada

Report printed in the Meeting Book.

Krystalle Fada reported that the Stroke program recertification took place and only three minor deficiencies were noted. The team will submit a corrective plan and then the program will receive recertification.

Krystalle noted that MCMH received three American Heart Association’s Get with the Guideline awards: a silver plus for quality measurements, a silver for rural care and a bronze for rural care. Krystalle thanked Hailey Runyon, Education Program Coordinator, for her focus on this program. Ron Kloewer credited Krystalle for building the program and maintaining quality.

Mike O’Neal noted to the Board that Krystalle received a certification in Executive Nursing Practice.

Chief Clinical Officer-Shauna Bozwell

Report printed in the Meeting Book.

Shauna reported that the lab passed the CLIA inspection with no deficiencies; an outstanding accomplishment.

Shauna noted the progress MCMH is making in the study of Social Determinants of Health (SDOH) and how it affects health outcomes. Phreesia, the new patient engagement platform, has helped provide more data and screening tools. Reports show that only 20% of a patient’s health is provided inside a healthcare facility; the other 80% is driven by social determinants, or social drivers, of health.

QUARTERLY REPORTS

Quality of Care

The report is included in the Meeting Book.

Krystalle Fada discussed the Care Compare website and their reports and ratings.

FINANCE COMMITTEE

Cash Disbursements

A motion by James Norris, seconded by Lorin Petersen, to approve the accounts payable cash disbursements in the amount of \$2,269,481, which excludes any potential conflict of interest payments, was unanimously approved.

A motion by James Norris, seconded by Jason Poston, to approve the potential conflict of interest payment to FMTC in the amount of \$7,032 was unanimously approved, with Kevin Cabbage abstaining.

FYE 2024 Audit Report

Jeremy Behrens with Eide Bailly presented the 2024 FYE Audit report. The following items were discussed:

- Audit was given a "Qualified Opinion".
- A variety of financial statements and indicators were reviewed.
- James Norris, Treasurer of the Board of Trustees, met with the audit team as part of the audit process.
- The audit will be publicly filed when the statements are finalized.

Jeremy thanked Bryant Blay and Tim Werges for their work on the audit preparations.

STRATEGIC DISCUSSION

Ron Kloewer led a discussion on Medical Staff credentialing. It was decided that a medical staff credentialing education session will be presented to the Board of Trustees once every two years and noted in the official minutes.

Ron noted that a Medical Staff Services department has been developed, along with related committees, to streamline processes and reporting.

Ron reported that MCMH owns one-third of the Health Partners of Southwest Iowa (HPSWI) business, along with the hospitals in Harlan and Atlantic. The business has had a variety of profitable service lines over the years, one of which is a credentialing business. The credentialing arm of HPSWI currently provides service to 24 hospitals, including the three owner hospitals.

BOARD OF TRUSTEES

Board Committee Reports

Critical Access Hospital Review – (Roger Ehmke & Jill Bergstrom) – The new PolicyStat platform was utilized to approve policies at the quarterly meeting in August.

Foundation – (Ann Carder & James Norris) – The Foundation is preparing for the annual golf tournament in September.

IHA Legislative – (Roger Ehmke) – State Senator Tom Shipley visited MCMH in August. State Representative Tom Moore will be visiting MCMH in September.

IT Governance – (Kevin Cabbage) – N/A

Patient Experience – (Lorin Petersen & Jason Poston) – The committee roster was expanded to include participation from non-clinical employees, as well as clinical employees. The committee is studying how data is collected, reviewed and presented.

Quality Patient Safety – (Jill Bergstrom & Roger Ehmke) – The quality indicators were reviewed.

Community Relations Governance – (Ann Carder & Jill Bergstrom) – MCMH is hosting a Women’s Health Expo at the Wilson Performing Arts Center on September 7, 2024.

Pharmacy Governance – (Ann Carder) – N/A

Quality Improvement/CAH Annual Summary

The report is included in the Meeting Book and has been reviewed by the Board of Trustees.

Auxiliary Report

Laura Kloewer presented the Auxiliary Annual Report. She noted that since 1961, there have been approximately 289,229 hours donated throughout the years along with many financial gifts. Laura noted that the Auxiliary is actively recruiting new members to continue to carry out the services provided by the Auxiliary, including operating the Lemon Tree gift shop.

The Board of Trustees expressed their appreciation of the Auxiliary and commends their efforts in volunteer hours and monetary donations.

Assign Trustees to Review Governing Board Bylaws

The Board of Trustees decided to review the Governing Board Bylaws once every two years, which will coincide with the legal review done at that time.

OTHER BUSINESS

The next Board Meeting will take place on September 25, 2024.

ADJOURN

Roger Ehmke made a motion to adjourn the meeting. Kevin Cabbage adjourned the meeting at 10:29 AM.

Respectfully submitted,



Ann Carder, Sec.